Cache Removal Instruction

- Internet Explorer 9, 10 and 11 (Win) - Clearing Cache and Cookies
- Clear cache and cookies in Chrome
- Safari 8.0 - 10.0 (Mac) - Clearing Cache and Cookies
- Clear the cache in Firefox
Internet Explorer 9, 10 and 11 (Win) - Clearing Cache and Cookies

1. Select Tools (via the Gear Icon) > Safety > Delete browsing history....

NOTE: You can also access this menu by holding Ctrl + Shift + Delete.
2. Make sure to uncheck **Preserve Favorites website data** and check both **Temporary Internet Files** and **Cookies** then click **Delete**.
3. You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies.
Clear cache and cookies in Chrome

1. On your computer, open Chrome.
3. In the "Clear browsing data" box, click the checkboxes for **Cookies and other site data** and **Cached images and files**. Use the menu at the top to select the amount of data that you want to delete. Choose **beginning of time** to delete everything. **Note:** This option does not appear on all devices. Finally, click **Clear browsing data**.
Safari 8.0 - 10.0 (Mac) - Clearing Cache and Cookies

This document explains how to clear cache and cookies in Safari 8.0 to 10.0.

1. Click Safari in the upper left hand side of your screen. In the menu that appears, click Preferences.
2. In the window that appears, click the **Privacy** tab. Click the button **Remove All Website Data**...
3. Click **Remove Now** in the pop up window that appears.
Clear the cache in Firefox

1. Click the menu button and choose Options.
2. Select the Privacy & Security panel.
3. In the **Cached Web Content** section, click Clear Now.

4. Close the *about:preferences* page. Any changes you've made will automatically be saved.